



EASE NcNciInquiry Guideline (External App Data)

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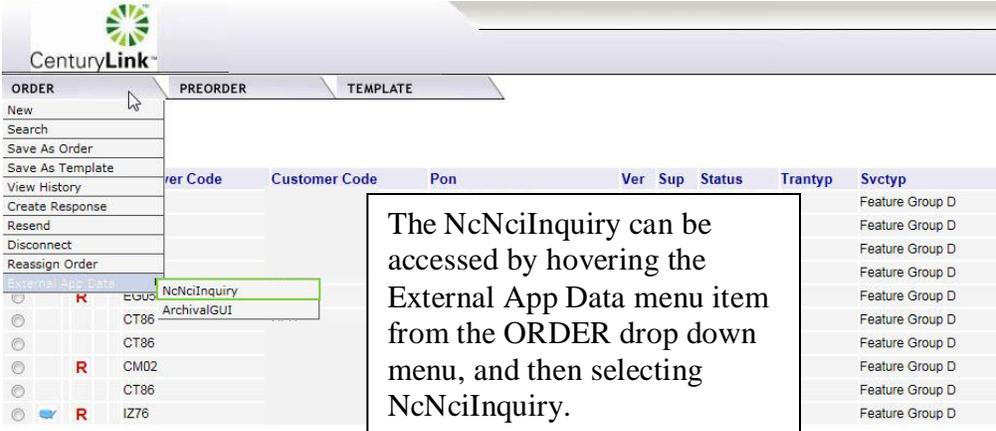
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Steps for Accessing

Background	External App Data provides a method to validate key information to enter accurate information for an Access Service Request (ASR) within VFO. This is a connection from within EASE VFO to the external Reference Table Maintenance Utility. Examples: NC/NCI codes.
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Steps for Accessing, Continued

<p>External App Data / NcNciInquiry</p>	<p>To validate CenturyLink specific NC/NCI codes – follow directions listed below.</p>  <p>The NcNciInquiry can be accessed by hovering the External App Data menu item from the ORDER drop down menu, and then selecting NcNciInquiry.</p> <p>Displaying results 1-10 of 11 results Result Pages : 1 2</p>
<p>NC Code</p>	<p>NC CD: Identifies NC code Enter the NC code to execute search on.</p> <ul style="list-style-type: none"> Valid entries: full NC code, partial CLI code with wild card search character of ‘%’ ex: HCE- or HCE% System will display list of valid NC codes with associated NCI CD, SEC NCI CD and ASR Type for entry into VFO order.
<p>NCI Code</p>	<p>NCI CD: Identifies NCI code Enter the NCI code to execute search on.</p> <ul style="list-style-type: none"> Valid entries: full NCI code, partial CLI code with wild card search character of ‘%’ ex: 01FCF.X or 01FCF.% System will display list of valid NCI codes with associated NC CD, SEC NCI CD and ASR Type for entry into VFO order.
<p>SECNCI Code</p>	<p>SEC NCI CD: Identifies secondary NCI code. Enter the NCI and SEC NCI code to execute search on.</p> <ul style="list-style-type: none"> Valid entries: SEC NCI codes For best results enter NC/NCI/SEC NCI fields. System will display list of valid NC/NCI/SEC NCII codes with associated criteria entered.

ASR Type Code	<p>ASR Type CD: Identifies associated ASR Reqtype for NC/NCI code. Enter the ASR Type code to execute search on.</p> <ul style="list-style-type: none"> • Valid entries: ASR Reqtype code • ex: Reqtype SD • System will display list of valid ASR Types for associated NC CD, NCI CD and SEC NCI CD for entry into VFO order.
Company	<p>Company: Identifies associated NC/NCI/SECNCI Company. Enter the Company name to execute the search on.</p> <ul style="list-style-type: none"> • Valid entries: Centurylink or Qwest.
System Navigation	<p>To return to the Network Channel / Network Channel Interface, select Home. To return to EASE VFO close the browser window used for the Reference Table Maintenance Utility.</p>